

Void/Returned Scheduled Cash Collection

Last updated: May 31, 2022

Summary

Within Microsoft Dynamics GP, Void or returned transactions are posted using the Receivables Posted Transaction Maintenance window. This window is modified in order to update the Scheduled Payment schedule data.

Window Layout

Image not found or type unknown



Processing

When a Credit transaction is processed, the Scheduled Payment schedule records are be updated so that they no longer are marked as allocated.

If the record exists on the amount applied will be set to zero and the Receipt number cleared.