

Background Processing

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In order to optimise application and database servers, NetSuite have implemented mechanisms to govern the usage of SuiteScript. NetSuite's SuiteScript thresholds are based upon the volume of activity that a company's users can manually generate, as well as a provision for automated functions. For this reason, Electronic Payments transaction processes, Pay Vendor Bills and Generate Export File are carried out in the background and are controlled by scheduled server scripts and process instance records.

The status of a process may be obtained at anytime by viewing the Process Instance record for that process.

To view the status of a process:

1. Go to Lists > Custom Records > Background Instance Status.
2. Click View next to the required record (Electronic Payments).

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The current status of the background process is indicated by the message displayed in the field Process Status. NC - Process Log records listed on the lower part of the page, give further information about the status of the process including details of any error messages in the unlikely event that the process failed.

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Scheduled Server Scripts

To view the status of the scheduled scripts controlling electronic payments, navigate to:

Setup > Customization > Script Deployments > Status.